

## Terms and Conditions for the Mitros Christmas Homeowner Giveaway

Please read these Terms and Conditions ("Terms") carefully before entering the Mitros Christmas Homeowner Giveaway ("Giveaway") organised by Mitros ("Organiser"). By participating in the Giveaway, you agree to be bound by these Terms.

### 1. Acceptance of Terms

By entering the Giveaway, you ("Participant") confirm that you meet all eligibility requirements and agree to comply with these Terms.

### 2. Organiser

The Giveaway is organised by Mitros, a company registered in Ireland with registration number **733359** and VAT Number **IE 4107403GH**. The company's registered address is:

- **Address:** Unit 5, St Patrick's Gardens, St Patricksrock, The Rock Industrial Park, Co. Tipperary, E25 XY02, Ireland.
- **Contact Number:** +353 62 67005

### 3. Eligibility

**3.1 Residency and Age:** The Giveaway is open only to legal residents of the Republic of Ireland who are homeowners and are 18 years of age or older at the time of entry.

**3.2 Exclusions:** Employees, contractors, directors, and officers of Mitros, its affiliates, subsidiaries, advertising and promotion agencies, and their immediate family members (spouse, parent, child, sibling, and their respective spouses) are not eligible to participate.

### 4. Entry Period

**4.1 Start and End Dates:** The Giveaway begins on **20th November 2024** and ends on **21st December 2024** at 12:00 PM ("Entry Period").

**4.2 Late Entries:** Entries received after the Entry Period will not be considered.

### 5. How to Enter

#### 5.1 Entry Methods:

- **Consultation and Deposit:** Participants may enter the Giveaway by:
  - Booking a consultation with our design leads.
  - Completing a technical survey.
  - Making a deposit of **€1,000** to secure your price up to the end of February 2025.
- This method provides you with **50 entries** into the draw.

- **Social Media Engagement:**
  - **Like, share,** and **comment** on our posts on our social media channels.
  - Each action per channel grants **2 additional entries** into the draw.

**5.2 No Purchase Necessary:** No purchase or payment is necessary to enter or win this Giveaway through the Social Media Engagement method.

### **5.3 Limitations:**

- Participants using the Consultation and Deposit method will receive 50 entries.
- Participants engaging through social media can accumulate additional entries as specified.
- Entries are subject to verification; any fraudulent activities will result in disqualification.

**5.4 Accuracy of Information:** Entries must be complete and accurate. Mitros is not responsible for lost, misdirected, or incomplete entries.

## **6. Prize**

**6.1 Description:** The prize consists of a solar system installation up to **5.95KW**, which includes:

- **14 solar panels.**
- **A Duracell hybrid inverter.**

Mitros will claim the **SEAI grant** on your behalf.

**6.2 Non-Transferable:** The prize is non-transferable, non-exchangeable, and cannot be redeemed for cash or any other form of compensation.

**6.3 Substitutions:** Mitros reserves the right to substitute the prize with another of equivalent value without giving notice.

## **7. Winner Selection and Notification**

**7.1 Selection Process:** One (1) winner will be selected at random from all eligible entries received during the Entry Period.

**7.2 Draw Date:** The draw will be conducted live on our social media channels by Mitros on **21st December 2024**.

**7.3 Announcement:** The winner will be announced during the live draw on our social media platforms.

**7.4 Notification:** The potential winner will be notified via phone and email on the same day as the draw.

**7.5 Response Time:** The potential winner must respond within 48 hours of notification to claim the prize.

**7.6 Alternate Winner:** If the potential winner does not respond within the specified time frame or is otherwise disqualified, Mitros reserves the right to select an alternate winner.

**7.7 Deposit Refund:** If the winner has paid a deposit of **€1,000** to Mitros, the amount will be refunded upon confirmation of winning.

## **8. General Conditions**

**8.1 Compliance:** By participating, entrants agree to comply with these Terms and any decisions made by Mitros, which are final and binding in all respects.

**8.2 Right to Modify:** Mitros reserves the right to modify, suspend, or terminate the Giveaway if circumstances arise that are beyond its control.

**8.3 Disqualification:** Mitros reserves the right to disqualify any individual who tampers with the entry process or violates these Terms.

**8.4 Technical Issues:** Mitros is not responsible for any technical malfunctions or failures that may affect participation in the Giveaway.

## **9. Data Privacy**

**9.1 Use of Personal Data:** Personal data collected from Participants will be used solely for the purposes of administering the Giveaway and in accordance with Mitros' Privacy Policy and applicable data protection laws, including the General Data Protection Regulation (GDPR).

**9.2 Consent:** By entering the Giveaway, Participants consent to the collection and processing of their personal data as described herein.

**9.3 Rights of Participants:** Participants have the right to access, rectify, erase, restrict, or object to the processing of their personal data by contacting Mitros at [info@mitros.ie](mailto:info@mitros.ie).

## **10. Publicity**

**10.1 Consent to Publicity:** By accepting the prize, the winner agrees to participate in reasonable publicity related to the Giveaway, including the use of their name, photograph, and likeness for promotional purposes without additional compensation.

## **11. Limitation of Liability**

**11.1 Release:** By entering, Participants agree to release and hold harmless Mitros, its affiliates, and their respective officers, directors, employees, and agents from any liability arising from participation in the Giveaway or the acceptance or use of the prize.

**11.2 No Liability for Technical Issues:** Mitros is not responsible for any technical issues, including but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software.

## **12. Governing Law and Jurisdiction**

**12.1 Law:** These Terms are governed by the laws of the Republic of Ireland.

**12.2 Jurisdiction:** Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of Ireland.

## **13. Severability**

**13.1 Invalid Provisions:** If any provision of these Terms is found to be unlawful, void, or unenforceable, that provision shall be deemed severable and shall not affect the validity and enforceability of any remaining provisions.

## **14. Entire Agreement**

**14.1 Agreement:** These Terms constitute the entire agreement between Participants and Mitros concerning the Giveaway and supersede all previous agreements, whether oral or written.

## **15. Contact Information**

For any questions or further information, please contact us at:

- **Email:** [info@mitros.ie](mailto:info@mitros.ie)
- **Address:** Unit 5, St Patrick's Gardens, St Patricksrock, The Rock Industrial Park, Co. Tipperary, E25 XY02, Ireland
- **Phone:** +353 62 67005
- **Company Registration Number:** 733359
- **VAT Number:** IE 4107403GH

## **16. Miscellaneous**

**16.1 No Waiver:** Mitros' failure to enforce any provision of these Terms shall not constitute a waiver of that provision.

**16.2 Headings:** The headings in these Terms are for convenience only and have no legal or contractual effect.

## **17. Compliance Statement**

Mitros is committed to conducting the Giveaway in compliance with all applicable laws and regulations of the Republic of Ireland, including but not limited to consumer protection and data privacy laws.

## **18. Important Notice**

Participation in the Giveaway implies full acceptance of these Terms. If you do not agree with any part of these Terms, please do not participate in the Giveaway.

**Note to Participants:** Please retain a copy of these Terms for your records.